

"Together, with

parents and

partners, we offer

children world-

class learning

opportunities so

they reach their

full potential."

## Washington State Department of

# Early Learning

### "Kids' Potential, Our Purpose."

## 10.1.8 Monitoring Visits Procedure Tip Sheet

When is it effective? November 1, 2009

#### What does it mean to me?

When conducting monitoring visits as the assigned licensor, you must:

- Use DEL monitoring checklists from the Insider
- Make an unannounced visit
- Record a monitoring visit in FamLink
- Conduct center monitoring visits at least yearly and family home monitoring visits every 18 months
- Record facility's employee names on a monitoring checklist
- List all WAC/RCW violations noted on a compliance agreement
- Require licensee to write in the plan of correction and dates
- Encourage licensee to make written comments
- Document the site visit in FamLink within five business days

#### What is important to remember?

- Respectfully communicate with the child care facility and parents or legal guardians.
  - Provide accurate information about any licensing violations, including information on what to expect when completing a Compliance Agreement.

#### Resources associated with the policy:

- 10.1.8 Monitoring Visits Policy
- 10.3.1 Monitoring Visits Procedure
- 10.9.3.6 FH Monitoring Checklist
- 10.9.4.6 Ctr. Monitoring Checklist
- 10.9.4.12 SA Monitoring Checklist

Use the Licensing Issues Application, located on the Insider Licensing page, to report any issues with current documents.

#### **Training expectation:**

• Supervisors are responsible for ensuring that all licensing staff have read and understand and follow all new policies as they are distributed